



CES Energy Solutions has been built on the principle of providing our customers exceptional products and service. As part of our Business Continuity Plan, CES is taking the necessary steps to ensure that during the COVID-19 pandemic, we can continue to deliver these products and services in a manner that reduces the likelihood of transmitting the virus, while continuing to meet the needs of our customers.

CES is primarily focused on the protection of our employees, their families, our customers and the communities in which we live and work. The following are some of the actions that have been implemented:

- Suspending all non-essential business travel.
- Restricting staff who are showing symptoms of illness from reporting to work at CES or customer locations without medical clearance.
- Encouraging employees to work remotely wherever possible.
- Establishing safe working procedures for our manufacturing and distribution facilities. This includes the safe interaction with third party transport companies, increased cleaning measures and rotating smaller crews to minimize the number of employees at our facilities.
- Implementing a COVID-19 screening tool for staff who may interact with others.
- Working with our customers to ensure we are meeting or exceeding their expectations with respect to the prevention of transmission of the virus.

To mitigate the risk of a disruption in our products, our Procurement and Supply Chain team has been working closely with our vendors to ensure the timely delivery of materials to our facilities.

At this time, all CES offices and production and distribution facilities remain open for business during the pandemic while taking the necessary steps to protect employees, customers and other guests. We are actively monitoring federal, provincial, state and local public health agencies to ensure we continue to follow all recommendations, guidelines and requirements as this situation continues to develop.

We would like to thank our employees, customers, front line workers and health professionals, and all of the other essential service providers for their tireless efforts during these challenging times.

If you are a customer and have questions regarding our response to COVID-19 or questions about your account generally, please contact your account manager. For general inquiries, please contact cesinfo@ceslp.ca